

COLUMBUS HEALTH DEPARTMENT

DIRECTORY OF SERVICES

**240 PARSONS AVENUE
COLUMBUS, OHIO 43215**

Phone: (614) 645-7417

TDD: (614) 645-7041

www.publichealth.columbus.gov



**Michael B. Coleman
Mayor**



**Teresa C. Long, M.D., M.P.H.
Health Commissioner**

August 2005

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Language interpretation Services are available with all Health Services. See Health Department staff for assistance.

Waxaad heli kartaa in lagaaga tarjumo adeegyada caafimaadka oo dhan; arag qof u shaqeeya Waaxda Caafimaadka si uu arrintaa kaaga caawiyo.

Servicios de interpretacion son disponibles con los Servicios de Salud. Vea a un empleado del Departamento de Salud para asistencia.

"The City of Columbus is an Equal Opportunity Provider of Services/EEO Employer"

August 2005

COLUMBUS HEALTH DEPARTMENT

HEALTH SERVICES FOR CHILDREN

Alcohol and Drug Abuse Program

Provides alcohol and other drug abuse prevention, intervention and outpatient treatment services. Services include: specialized outpatient treatment for men, women, & African-American men with intensive to moderate levels of care, and support and education for children affected by parental substance abuse. Sliding fee scale and Medicaid for outpatient treatment services.

General Information

645-7306	7:45am - 9:00pm	Monday - Thursday
	7:45am - 4:45pm	Friday
	8:30am - 12:00pm	Saturday

Contact numbers for specific programs:

645-6839 Outpatient Treatment Program

645-6256 YES Program (support and education for children ages 5-13 affected by parental substance abuse)

Dental Clinic

Affordable basic dental care for residents of Franklin County. By appointment only. Sliding fee scale; Medicaid accepted. School-based dental sealant program.

645-7487	8:00am - 4:30pm	Monday-Friday
Closed: 12:00pm - 1:00pm Monday-Friday		

Home Visiting - for Pregnant Women, Mothers, and Children

Public health nurses, social workers, and lay home visitors provide home visiting services to mothers, infants and pregnant women. A provider for Help Me Grow - Newborn Home Visiting and Service Coordination. Staff provides physical and developmental assessments; education on infant, child and pregnancy related topics; linkage to primary health care and other needed community services; respite care and support.

645-8323	8:00am - 4:00pm	Monday-Friday
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All services available at 240 Parsons Avenue
unless otherwise noted.

Immunization Services (Childhood and Adult shots)

Provides immunizations for children and adults. Children under the age of 19 will receive immunization at a minimal administrative cost. Medicaid & Caresource are accepted; no child will be turned away due to inability to pay. Adult vaccines are provided to meet employment or immigration needs for the cost of the vaccine plus an administration fee. No appointment needed. Community in-services & education are available upon request.
645-7945

<u>Walk in Clinic Hours:</u>	8:00am - 4:30pm	Monday
	11:00am - 6:30pm	Tuesday
	CLOSED	Wednesday
	8:00am - 11:30am	Thursday
	8:00am - 4:30pm	Friday
	8:00am - 12:00N	2nd Saturday / Month

Immunization clinics are also held throughout the community. Hours of service vary.
Call 645-7945 for clinic locations.

Lead Poisoning Prevention Program

Provides childhood lead screening and medical follow-up services for children with lead poisoning and provides environmental assessment and interventions to eliminate exposure to lead. Education and consultation services about lead poisoning prevention also available.

724-6000 **7:45am - 4:45pm** **Monday-Friday**

Primary Health Care - Free Clinic

The Columbus Health Department serves as home to a weekly primary care free clinic provided by volunteer physicians with the **Columbus Medical Association**. Care is provided on a walk-in basis; specialty care by referral. Monday evenings only. Sign-in starts at 4:30 p.m.

240-7430 (for Information)

Clinic Begin Sign-in at 4:30pm Mondays only*

**No clinic on Mondays when the Columbus Health Department is closed.*

Primary Health Care - Neighborhood Health Centers

Columbus Neighborhood Health Centers, Inc. (CNHC)
(600 W. Spring St.)

Primary health care for all ages, at five neighborhood locations. Provides lab work, nutritional counseling, EKG and family planning services. Alcoholism counseling available through referrals. Perinatal services available at all locations. Pharmacy

**All services available at 240 Parsons Avenue
unless otherwise noted.**

program for ongoing clients. Appointments needed. Sliding fee scale. Medicare, Medicaid and insurance accepted.

Main Phone Number 645-5500

CNHC Neighborhood Health Centers:

East Central Health Center, 1180 East Main Street.....**645-5535**
 Eye Care..... **645-5540**
Hilltop Health Center, 2500 Sullivant Avenue..... **645-2300**
John R. Maloney South Side Health Center, 1833 Parsons Avenue **645-3163**
St. Stephen's Health Center, 1500 East 17th Avenue **645-2700**
Columbus Northeast Center, 3433 Agler Rd., Suite 2800..... **645-1600**

Tuberculosis (TB) Clinic

Provides services for screening, control and treatment of tuberculosis for Columbus and Franklin County residents. Services include: PPD skin tests, referrals for x-rays, contact investigations and follow-up, direct observational therapy, and community education. Fee for services apply. Medicare, Medicaid & CareSource accepted. Fees for non-insured clients based on a sliding fee scale.

Walk-in Clinic for TB Skin Testing Schedule:

8:00am - 3:30pm	Monday
8:00am - 3:30 pm	Tuesday

Chest X-ray Referrals also available during above clinic hours, as well as:

8:00am - 11:30am	Wednesday
8:00am - 11:30am	Thursday
8:00am - 3:30pm	Friday

Medications to treat Latent TB Infection are scheduled by appointment.
Medications to treat active TB Disease are administered through the Direct Observed Therapy / Outreach Program

645-7310 - Recorded message for Information & Hours

645-2199 - To schedule an appointment

WIC (Women, Infants and Children Program)

Supplemental food and nutrition education program for pregnant and breast-feeding women, infants, and children up to the age of 5 years. Individuals who meet the WIC eligibility criteria will receive:

**All services available at 240 Parsons Avenue
unless otherwise noted.**

- a. vouchers to be redeemed at local grocery stores for nutritious foods
 - b. nutrition assessment, counseling, and education
 - c. breastfeeding education, counseling, and support, as well as breast pumps as needed for work or school; infant formula is provided for infants not breastfed.
- There are sixteen (16) locations in Franklin County. Call for an appointment and nearest location. Evening and Saturday appointments available.

645-7280	8:00am - 5:00pm	Monday/Wednesday/Thursday
	9:30am - 7:00pm	Tuesday
	8:00am - 11:30am	Friday

HEALTH SERVICES FOR ADULTS

Breast and Cervical Cancer Screening (Mammograms & Pap Tests)

Funded by the Ohio Breast and Cervical Cancer Project, free education and breast and cervical cancer screening services are provided to eligible women age 40 and older within Delaware, Fairfield, Fayette, Franklin, Licking, Madison, Pickaway, and Union Counties. Screening services include mammograms, Pap tests, breast exams and pelvic exams by a Health Care Provider, with linkage to treatment services. Transportation assistance is available in Franklin County.

645-1671	8:00am - 5:00pm	Monday-Friday
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Community Outreach Assistance Team (COAT)

Free programs providing coordination of health & social services for pregnant women and their infants. Services include mobile pregnancy testing, outreach, home visits, linkage to prenatal, pediatric and primary care, linkage and referral to social services, assistance with obtaining Medicaid and access to health information.

645-7068	8:00am - 4:30pm	Monday-Friday
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Senior Citizen Assessment Clinic (777 High Street, Worthington, 43085)

Provides health evaluations, periodic checks of chronic problems, podiatry, counseling, referral and follow up for persons 60 years and older. Donations accepted. By appointment only.

842-6320	9:00am - 1:00pm	Tuesday
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All services available at 240 Parsons Avenue
unless otherwise noted.

Sexual Health Clinic (HIV/AIDS and other sexually transmitted diseases)

645-7772	7:15am - 3:30pm	Monday
	10:45am - 7:00 pm	Tuesday
	7:15am - 12:00 pm	Wednesday
	7:15am - 3:30 pm	Thursday
	7:15am - 3:30 pm	Friday

Information, confidential diagnosis and treatment for sexually transmitted diseases (STDs). Teen pregnancy education and prevention program for ages 13 - 19. Referrals to other community resources. Fees for services apply. Medicare, Medicaid and CareSource accepted. Fees for non-insured clients based on a sliding fee scale. ID required. No appointment needed. Patients seen on a first-come, first-serve basis.

Note: Other HIV testing sites are held in the community. Hours vary. Call for locations and times.

Women's Health Services

Provides comprehensive pregnancy care services and well-women's health care. Services provided by physicians, nurse practitioners, public health nurses, social workers, nutritionists and outreach workers. Services include prenatal care, physical exams, lab tests, screening for breast and cervical cancers, treatment for sexually-transmitted infections, and family planning. Ancillary services include alcohol & drug counseling, childbirth education, breastfeeding support, smoking cessation treatment, and enrollment into WIC and Medicaid. Appointments are required. Medicaid/CareSource accepted. Sliding fee scale for health care. Pregnancy tests provided on a walk-in basis.

Clinic Locations

East Clinic

240 Parsons Avenue

645-6424	8:00am - 4:15pm	Monday, Thursday, Friday
	(Closed: 11:45am - 1:00pm for lunch)	
	10:00am - 7:00pm	Tuesday
	(Closed: 2:00pm - 3:00pm for lunch)	
	8:00am - 12:00 noon	Wednesday

North Clinic

1390 Cleveland Avenue, Suite 203

645-1968	8:00am - 4:15pm	Monday, Thursday, Friday
	(Closed: 11:45am - 1:00pm for lunch)	
	10:00am - 7:00pm	Tuesday
	(Closed: 2:00pm - 3:00pm for lunch)	
	8:00am - 12:00 noon	Wednesday

**All services available at 240 Parsons Avenue
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West Clinic
3556 Sullivant Ave.
645-5040

8:00am - 4:15pm **Monday/Tuesday/Thursday/Friday**
(Closed: 11:45am - 1:00pm for lunch)

8:00am - 12:00 noon **Wednesday**

OTHER SERVICES

Animal Bites, Dangerous Animals, Rabies Control

Responds to animal bite complaints and provides information on rabies immunizations and vaccine clinics.

645-6134 **8:00am - 4:30pm** **Monday-Friday**

Assessment and Surveillance

Provides a variety of community health status information and assessments (e.g., mortality, health behavior, injury, etc.)

645-6252 **7:45am - 4:30pm** **Monday-Friday**

Birth and Death Certificates (Vital Statistics)

Registers and issues certified copies of Franklin County birth and death certificates dating back to 1908. \$17.00 per certified copy. Same-day service available until 4:15 p.m. (Requests received after 4:15 p.m. will be processed the next workday.) Service also available by telephone or fax with a debit or credit card (additional cost). Mail requests take 12-14 days. Application form available on-line at www.publichealth.columbus.org.

645-7331 **8:00am - 4:30pm** **Monday/Tuesday/Thursday/Friday**
9:00am - 4:30pm **Wednesday**

Chemical and Physical Hazards

Investigates and provides advice on hazardous waste and infectious waste management issues. The program, in conjunction with local emergency agencies and industries, functions as the planning group for chemical emergency preparedness for Franklin Co.

645-6275 **7:45am - 4:45pm** **Monday-Friday**

**All services available at 240 Parsons Avenue
unless otherwise noted.**

Child Fatality Review Team

The Columbus Health Department provides leadership to a multi-agency team reviewing deaths of children up to age 18 in order to understand why children die and to devise effective strategies to reduce or eliminate preventable child deaths in Franklin County.

645-7498

8:30am - 4:30pm

Monday-Friday

Columbus Metropolitan Medical Response System (CMMRS)

The Columbus Health Department is the lead agency for the CMMRS to plan for medical emergencies involving chemical, biological, radiological, nuclear and explosive events. The CMMRS has representation from law enforcement, fire, public health, hospitals, schools, American Red Cross, mental health, coroner and other emergency management agencies.

645-6736 / 645-7089

8:00am - 5:00pm

Monday - Friday

Communicable Disease Reporting System (CDRS)

It is the responsibility of the health care practitioners and laboratories to report cases of communicable disease to the local health departments as stated by the Ohio Revised Code 3701. The Columbus Health Department and Franklin County Board of Health have joined forces to make reporting of these diseases and other conditions easier and more convenient. **This service reserved for health care practitioners and laboratories only.**

The CDRS phone line is available 24 hours a day for regular communicable disease reporting. Health Care Providers who want to report a Class A-1 disease during evenings, weekends, or holidays may call the on-call person at 645-6197.

719-8888 -or- 719-8889

24 hours

Fax: 719-8890

Emergency on-call Nurse --- 645-6197

Communicable Disease Surveillance and Control

Ensures proper investigation and follow-up of all reported cases of communicable disease, conducts communicable disease surveillance, implements prevention strategy, educates residents about communicable disease, and manages Perinatal Hepatitis B cases.

Persons with an emergency who want to speak with a Communicable Disease nurse may call the nurse line below during regular business hours, or the on-call person during evenings, weekends, and holidays. (The on-call number will allow the caller to be connected to a CD nurse any time of day.)

(CD Nurse) 645-1474

8:00 am - 4:30 pm

Monday - Friday

Emergency On-Call Nurse --- 645-6197

**All services available at 240 Parsons Avenue
unless otherwise noted.**

Community Right-to-Know Hotline

Monitors and provides information on chemicals used or stored within Columbus/Franklin County.

645-6672/ 645-6275

7:00am - 3:30pm

Monday-Friday

Emergency Preparedness

The Office of Emergency Preparedness strengthens the Columbus community's ability to prepare for and respond to emergencies. This includes: working with other agencies, developing and practicing plans of action, watching and responding to signs of unusual disease, training staff to take action to protect the health and safety of Columbus residents, and providing the public with information on how to prepare and respond in an emergency.

645-7089

8:00am - 5:00pm

Monday - Friday

Food Safety and Licensing

Responsible for licensing and inspection of food service operations and retail food establishments. Investigates all food safety complaints and foodborne illnesses. Responsible for institutional inspections which include correctional institutions, maternity hospitals and schools.

645-8191

7:45am - 4:45pm

Monday-Friday

Inspections/Complaints

645-6191

7:45am - 4:45pm

Monday-Friday

Plan Review

645-6766

7:45am - 4:45pm

Monday-Friday

Foodborne Illness Complaints

645-7538

7:30am - 3:30pm

Monday-Friday

License Fees/Payments

Health Planning

Provides leadership in identifying key community health issues, health planning, and the development of collaborative health system improvement strategies.

645-6189

7:30am -4:30pm

Monday - Friday

Health Promotion

Works with community organizations, school systems and worksites to facilitate community-based interventions designed to encourage healthy lifestyles related to cardiovascular health. Efforts focus primarily on promoting physical activity and healthy eating, and preventing tobacco use.

645-7213

8:30am - 5:00pm

Monday-Friday

**All services available at 240 Parsons Avenue
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Healthy Homes Program

Provides advice and information on preventable indoor household hazards, focusing on mold and other asthma triggers.

645-3732/ 645-6226 7:30am - 4:30pm

Monday-Friday

Healthy Schools Program

The mission of the Healthy Schools Program is to protect the health and safety of community school children through elimination of hazards in school facilities. Public and private school facilities within the Columbus and Worthington school districts are inspected twice a year.

645-7005 7:45am - 4:45pm

Monday-Friday

Injury Prevention Program

Provides information and services to reduce childhood injuries including: car seat safety checks, low cost car seats for children up to 80 pounds to qualifying families; home childcare safety inspections; smoke alarms for residents who qualify; and bike helmets. Lead agency for Central Ohio Safe Kids Coalition. To see if you qualify for a low cost car seat, call the Injury Prevention Hotline.

645-7748 Hotline (Recording - leave message)

24 Hours / Day

645-6138 8:00am - 4:30pm

Monday-Friday

Manufactured Home Parks/Mobile Homes

Provides for the licensing and inspection of manufactured home parks to insure compliance with State of Ohio regulations.

645-1673 7:00am - 3:30pm

Monday-Friday

Minority Health

Provides leadership in addressing the health needs of racial and ethnic minorities. Provides community education, faith-based outreach, education and health services, and community facilitation concerning health issues. Coordinates departmental interpretation services and diversity training.

645-7159 8:00am - 5:00pm

Monday-Friday

Mosquito and Tick Control

Conducts mosquito surveillance and control activities to reduce the incidence of mosquito related diseases such as Saint Louis Encephalitis, LaCross Encephalitis and West Nile virus. Provides for the inspection of private swimming pools to prevent mosquito breeding and to minimize drowning risks. Conducts tick surveillance to make

**All services available at 240 Parsons Avenue
unless otherwise noted.**

recommendations for weed control to the Development Department. Provides information and consultation services concerning pesticides and arthropod control.

645-BITE (2483) Mosquito Hotline 24 hours
645-8191 7:45am - 4:45pm Monday-Friday

Neighborhood Health Services

The Neighborhood Health Services program of the Community Health Services Division is comprised of Public Health Nurses, Social Workers, and Community Health Outreach Workers who are highly skilled in assessing physical, psychosocial, and educational needs, identifying opportunities for improved quality of life and health, and linking those individuals with specialized agencies.

645-6450 -or- 8:00am – 4:30pm Monday - Friday
645-6517

Obesity Initiatives

Provides consultation and facilitation services to help develop community-based programs to promote healthy weight in children and adults and provides information regarding resources and materials.

645-7520 9:00am - 5:00pm Monday-Friday

Office of Public Health Standards

Monitors and documents compliance with state and national public health standards and coordinates the establishment of performance measures for departmental programs. Coordinates the MAPP (Mobilizing Action through Planning and Partnerships) demonstration project that involves conducting community assessments and facilitating community information sharing about health improvement initiatives.

645-6751 7:45am - 4:45pm Monday-Friday

Pool Licensing and Inspection

Provides for the licensing and inspection of public swimming pools and public spas, private water wells, semi-public (small commercial) sewage systems and solid waste facilities to insure compliance with State of Ohio regulations.

645-7538 7:45am - 4:45pm Monday-Friday License Fees & Payments
645-8191 7:45am - 4:45pm Monday-Friday Private Sewage Disposal Systems

(continued)

All services available at 240 Parsons Avenue
unless otherwise noted.

Project LOVE (Love our Kids Vaccinate Early)

A community partnership of Columbus and Franklin County Health Departments, all Central Ohio area hospitals, Ross Labs, Merck, Columbus Compact Corporation and NBC 4, working to assure that all Franklin County children are vaccinated by age 2.

645-6522

Director's Office

645-6835

Administrative Offices

8:00am - 5:00pm

Monday-Friday

www.project-love.org

Smokefree Indoor Air Program

Under the Smokefree Indoor Air Act, the Columbus Health Department is responsible for public education and complaint response and enforcement. Violations of the ordinance can be reported by calling the hotline. Informational packets on the Smokefree Indoor Air Act are available to assist businesses in complying with all aspects of the ordinance, also by calling the hotline.

724- 4247

24 hrs./day

Tattoo and Body Piercing Inspection

Inspection and licensing of tattoo and body piercing establishments.

645-6672

7:30 am - 3:30 am

Monday - Friday

Tobacco Initiatives

Facilitates community-based approaches aimed at preventing and stopping tobacco use in Columbus, such as working with community groups, schools, faith-based groups and worksites to increase awareness, programs and resources.

645-0743

8:30am - 5:30pm

Monday-Friday

MISCELLANEOUS

Columbus City Employee Assistance Program

Provides counseling and information services for City employees and family members experiencing personal problems. Provides training and education on a variety of topics.

645-6894

8:00am - 5:00 pm

Monday-Friday

Other times by appointment

**All services available at 240 Parsons Avenue
unless otherwise noted.**

Health Communications and Public Affairs

Provides health information to local media and the public. Produces *Your Health* for GTC-3 cable television.

645-6928

7:30am - 5:00pm

Monday-Friday

Human Resources

Responsible for recruiting and supporting Health Department employees.

645-6046

7:30am - 4:30pm

Monday-Friday

Information

645-6568

8:00am - 5:00pm

Monday-Friday

Employment Verification

645-7667

24 Hours

Monday-Friday

Civil Service Job Line

Occupational Health and Safety

Provides medical surveillance to City of Columbus employees as required. Provides hearing programs, job related immunizations, fitness-for-work examinations, pre-employment exams, and specific follow-up of surveillance examinations.

645-3278

7:15am - 3:30pm

Monday-Friday

Programs not listed:

645-7417 (Recorded Message)

7:45am - 4:45pm

Monday-Friday

Calls from a rotary phone, stay on the line and your call will be transferred to an operator.

Calls from a touch-tone phone, at any time you can press the appropriate number:

- 2 Licensing for Food, Pools or Sewage, Food Complaints; Animal Bites; Mosquitoes; Water Protection or Chemical Hazards
- 3 Children School Shots, Flu Shots, or Shot Records
- 4 Birth or Death Certificates
- 5 Sexual Health Services
- 6 WIC - Women, Infants and Children's Supplemental Food Program
- 7 Nursing or Home Visiting Services
- 0 Operator - For Programs Not Listed or Information

645-7041(TDD)

7:45am - 4:45pm

Monday-Friday

645-7633(Fax)

24 Hours

7 days a week

*****Clinic hours and department hours are subject to change. Please call ahead.*****

**All services available at 240 Parsons Avenue
unless otherwise noted.**

DIRECTIONS TO:

Columbus Health Department
240 Parsons Avenue
Columbus, OH 43215
Phone: 614/645-6447

We are located on Parsons Avenue at the corner of E. Main, between Main and E. Broad Street, just east of downtown. (Both Main and E. Broad are accessible from I-71 Southbound; only E. Broad Street is accessible from I-71 northbound.) Guests park behind the building on the upper parking deck.

Traveling from East, West, or South of downtown:

I-71 N to E. Broad St.; right on Broad (east); right at next light (Parsons Avenue). Go *through* 2nd light (Bryden Rd./Town St.) and enter 2nd drive on the left. Follow along north side of building to rear and park on upper deck of parking lot. Entrance to Central Lobby is off parking area. See Information Desk for directions to a specific clinic or room.

Coming from North of downtown:

I-71 S to E. Broad St.; left onto Broad (east)- turn into far right lane; right at next light (Parsons Avenue). Go *through* 2nd light (Bryden Rd./Town St.) and enter 2nd drive on the left. Follow along north side of building to rear and park on upper deck of parking lot. Entrance to Central Lobby is off parking area. See Information Desk for directions to a specific clinic or room.

From Columbus Airport:

I-670 West to 71S; then take 1st exit - Broad Street; left on Broad (use center lane on exit ramp). Turn right at next light - Parsons Avenue. Go *through* 2 lights (Oak Street & Bryden Rd./Town St.). Follow driveway along north side of the building to the rear and park on upper deck of parking lot. Entrance to Central Lobby is off parking area. See Information Desk for directions to a specific clinic or room.

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unless otherwise noted.**